

**SRAM.**

# IMPORTANT RECALL NOTICE

Dear SRAM Customer:

You may have a bicycle equipped with a ZIPP® quick release.

These quick releases are the subject of a safety recall. If your bike has a ZIPP quick release, PLEASE STOP RIDING YOUR BIKE until you confirm whether your quick release is part of the recall.

The quick releases can fail to engage in the closed position, posing a crash and injury hazard.

The product was sold in either titanium or steel. There is no UPC code or serial number, however, the affected quick releases can be identified the shape of the quick release lever and the absence of an identifying mark on the rear of the quick release lever located as shown below.

Photo 1: Front and rear views of quick release:



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Photo 2: Side view of quick release:



Photo 3 & 4: Views of a rear lever of the unaffected quick releases



Photos 3 & 4 above are views of the rear lever of a quick release containing a marking indicating that it is not affected by the recall. Recalled quick releases do not have any marking on the center rear of the lever.

If you have an affected quick release, please contact SRAM or your local bicycle dealer for a free replacement.

If you are unsure if your quick release skewer is part of the recall, please contact SRAM or your local bicycle dealer for verification.

We apologize for this inconvenience, but your safety is our priority. For questions about this recall, call 800-346-2928 or check our websites at [www.sram.com](http://www.sram.com) and [www.zipp.com](http://www.zipp.com). SRAM is conducting this recall in cooperation with U.S. Consumer Product Safety Commission.

**SRAM.**

**ROCK  
SHOX**

**Avid.**

**TRUVATIV**

**ZIPP**

**QUARQ**